

WARRANTY / Terms & Conditions

FALL 2008 (PORTFOLIO)

Coalesse warrants its products to be free from defects in design, material and workmanship, given normal use and care, for ten years of single-shift service, with exceptions noted below. We will repair or replace at our discretion, without charge to original purchaser, any product or part thereof which fails as the result of such a defect during the following warranty periods:

- All products and components not listed below (10 YEARS).
- All interior lounge wood frames (LIFETIME).
- High-wear parts such as columns, casters, pneumatic tube, tablet arms, mechanisms and metal frame chairs (3 YEARS).
- Exposed wood frames and wood top surfaces (2 YEARS).
- Granite and glass top surfaces (1 YEAR).
- LED lighting (3 YEARS).

This warranty is the customer's exclusive remedy for product defect and does not apply to:

- Damage caused by carrier or other than Coalesse.
- User modification.
- Attachments to or alterations to a product.
- Products not installed or used in accordance with Coalesse and/or application guidelines.
- Damages in transit, or occasioned by accident, negligence, abuse or misuse.

Except as stated above, Coalesse makes no express or implied warranties as to any product, and in particular, makes no warranty of merchantability or of fitness for any particular purpose. Coalesse shall not be liable for consequential or incidental damages arising from product defects. Textiles are not covered under this warranty.

HANS WEGNER PRODUCT WARRANTY

(CARL HANSEN & SØN AND PP MØBLER PRODUCTS)

The product line offers a five-year guarantee against manufacturer defects on standard goods (materials and construction). Normal wear on fabrics or finishes as well as indirect damage to persons or articles is not covered by this warranty. It is the responsibility of the purchaser to inspect and document the problem before requesting a return authorization number.